



May 6, 2020

COVID-19 Update #5

This industry never ceases to amaze me. Every member of this organization, from the drivers, mechanics, and office personnel continues to perform at an outstanding level considering the circumstances we are managing.

Open for business???

Many states are beginning “phased” openings for businesses. These vary greatly and I encourage everyone to continue to monitor those states that affect you. The Safety team will continue to pass along information that may affect you from a business point of view

Notable items...

- **Personal Protective Equipment (PPE)**. requirements continue to remain in affect in most areas. Masks and gloves are available to both terminals. We have been able to purchase additional masks. Please speak with your fleet manager if you are in need.
- **Masks** - We understand that everyone has varying opinions of the effectiveness of masks and it has become a hot button topic. We greatly appreciate your willingness to follow our customers' requests as well as various state guidelines regarding the use of masks. Each and every one of you continue to demonstrate the high level of professionalism Pottle's is known for.
- **Hand Sanitizer** is also available at each terminal. Please bring in your previously issued bottle and have it refilled at your convenience.
- The **Center for Disease Control (CDC)** has released 6 new **COVID-19 Symptoms** on top of the existing 3...
 - **New COVID-19 Symptoms...**
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - New loss of smell or taste
 - **Existing COVID-19 Symptoms...**
 - Fever
 - Cough
 - Shortness of breath
- Governor Mills asked that employees able to work remotely, please continue. We feel our current mix of employee's working in the office and remotely is working well. We will continue as is for the foreseeable future.

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Non-COVID-19 news...

- We hope everyone had a chance to see **Ron Round's** interview with Fox News as well as listen to his radio interview. He did a great job highlighting the hardships of drivers during this time as well as reminding viewers about the importance of our industry.
- The **Pottle's App** has been updated. Due to restrictions put in place by Apple and Google, we can no longer publish the Pottle's App in the Apple Store or Google Play. Effective immediately, you will no longer be able to download the Pottle's App. Instead, you will need to download the **McLeod Anywhere App**. The new app has the same look and feel as the old app.
 - We are currently working with McLeod to BETA test new features within the McLeod Anywhere app. The following new features/enhancements are on the horizon...
 - **NEW – Location Rating.** For a couple of years now, we have been requesting that the App allow drivers to "Rate" locations (shippers & consignees). You will be able to rate each stop with a simple 5-star rating system like what you have experienced with other Apps and websites. More information will follow as we get closer to rolling this out.
 - **ENHANCEMENT - Imaging enhancements for Android users.** The app has always had a strong imaging system for iPhones, but the Android side of the things lagged. We are now testing an enhancement that will bring the imaging quality up to that of the iPhone.

If you would like instructions on how to create your own mask, the CDC has published instructions at...

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html>

Don't forget to checkout Pottle's COVID 19 webpage at...

<https://www.pottlestrans.com/pottles-covid-19-webpage/>

As always, thank you for all you do. I am grateful you are part of the Pottle's team.

Sincerely,



Barry E. Pottle,
CEO & President