



June 2, 2020

## Trucking in an Uncertain Environment

Over the past several days we have seen many protests throughout the country. I want to assure you that our focus is on your safety. We recognize that these protests can appear quickly in areas we may not expect. The goal of this letter is to provide some guidance if you encounter a situation where protesters are present or have a load that may deliver into an area where you believe protests may be occurring.

Our staff is working closely with our customers, shippers, and consignees to ensure the safety of our drivers. For example, we have been monitoring the situation closely in Philadelphia and made the decision last Sunday to stop all pickups and deliveries into the city as the protests became a safety concern.

You are our eyes and ears on the road. If you see or hear anything that causes concern or you feel we should be made aware of, please contact the **Safety** team immediately. We have worked with our **Safety** team to be best equipped to answer questions and provide guidance during this difficult time. They will work closely with the Operations team to provide solutions in a safe manner.

Our main goal is to keep you safe and not get you into a situation where you are in danger.

The following is a list of items to keep in mind...

- Patience and caution should be our first reaction.
- Look at your pre-assignments, research what is happening at your shipper and consignee locations, as well as the path you will be traveling.
- Ask for assistance from the **Safety** team or your fleet manager.
- Keep your doors locked at all time.
- Utilize the button on your SmartDrive camera to record events that concern you.

If you have any questions, please reach out to the **Safety** team. During business hours, the **Safety Team** can be reached at **207-605-3445**. After hours use **207-631-6361**.

As always, thank you for all you do. I am grateful you are part of the Pottle's team.

Sincerely,

Barry E. Pottle,  
CEO & President

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